

# Managing Mobile Assets and Services for Healthcare Agencies and Enterprises



## The Challenge:

The Centers for Disease Control and Prevention (CDC) sought a solution for mobile lifecycle management that would consolidate assets and services; audit and analyze carrier contracts and invoices for compliance; reduce costs; train and support CDC staff; process billing and contract disputes through reconciliation; and provide expertise on industry best practices including rate plans and optimizations. Enhanced data security was a system requirement.

## The Solution:

WidePoint's Mobile Managed Solution (MMS)



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WidePoint provides a Mobile MMS Solution for CDC. The success of the CDC Mobile MMS Pilot Program won awards for CDC and made the business case for expanding the solution agency-wide. The CDC Mobile MMS Program now encompasses:

- Policy Development
- Asset and Services Database Creation
- Invoice Management and Audit Services
- Inventory Management
- Order Management
- Provisioning
- Service and Asset Tracking
- Rate Plan Optimization
- Consumption Management
- Billing Reconciliation and Auditing
- Customer Care / Help Desk Support 24x7x365
- Management Reporting
- Vendor Relationship Management
- Device Disposition / Disposal Services

## The Results

- The Program enables CDC to gain visibility and control into mobile costs.
- The Program enables CDC to focus valuable resources on core mission programs.
- CDC Program Staff Members honored and recognized for increasing cost effectiveness.

## About WidePoint

WidePoint Corporation (NYSE American: WYY) is an innovative technology managed Solution Provider (MSP) dedicated to securing and protecting the mobile workforce and enterprise landscape.

Widepoint is recognized for pioneering technology solutions that include Identity & Access management (IAM), Mobility Managed Services (MMS), Telecom Management, Information Technology as a Service (ITaaS), Cloud Security, and Digital Billing & Analytics.